
Starter Mailbox

Email Software Setup Guide



Starter Mailbox Setup Guide

Setting up a Starter mailbox only takes a few minutes. You can set up any email software to receive email from your mailbox. This guide will show you step by step how to set up the most common mail software to work with your new mailbox.

You can connect to your mailbox using either the POP3 or IMAP protocols. As a rule of thumb it is better to use POP3 if only one computer accesses your mailbox, while it is better to use IMAP if you have a number of computers that will access your mailbox. This guide will show you step by step how to set up the most common mail clients to work with your new mailbox, using whichever protocol you prefer.

Before you Start

Before you set up your email software, there are certain things you will need. These are:

- Email software
- Internet connection
- Incoming Server address (shown in your control panel)
- SMTP address (as advised by your internet service provider)
- Username (This is the same as the email address for your new mailbox)
- Password (As specified when you created the mailbox)



Note: Starter mailboxes do not have an associated SMTP service. You should contact your Internet Service provider who will be able to provide you with appropriate SMTP settings for use with your domain name. Without this information you will be able to receive messages from your mailbox, but will be unable to send emails.

Software Covered in this Guide



Windows Live Mail



Windows Mail



Outlook Express



Outlook 2003



Outlook 2007



Outlook 2010



Thunderbird

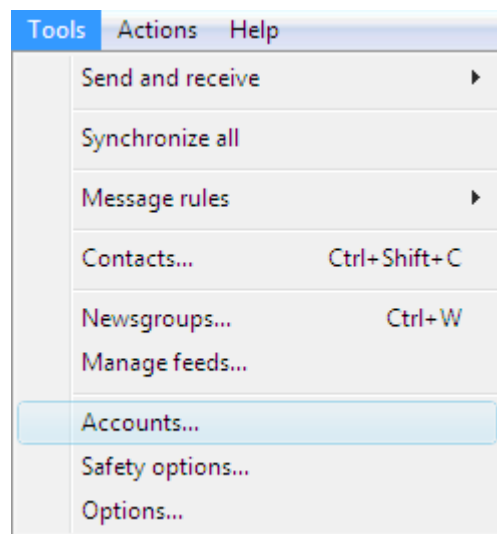


Mac Mail

Setting up Windows Live Mail

Step 1

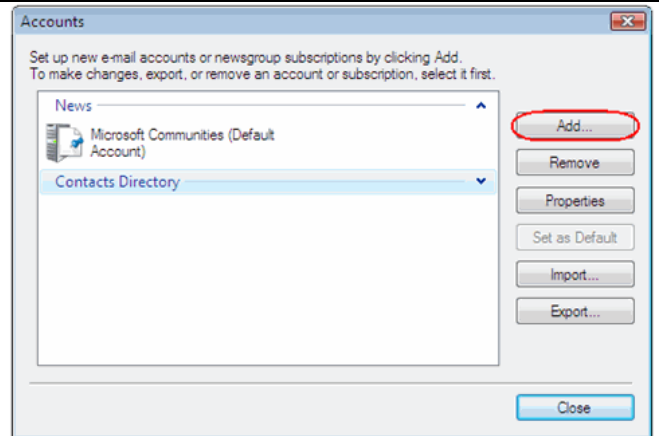
Open Windows Live Mail. Click **Tools**, then **Accounts** in the drop down menu.



Starter Mailbox set up guide

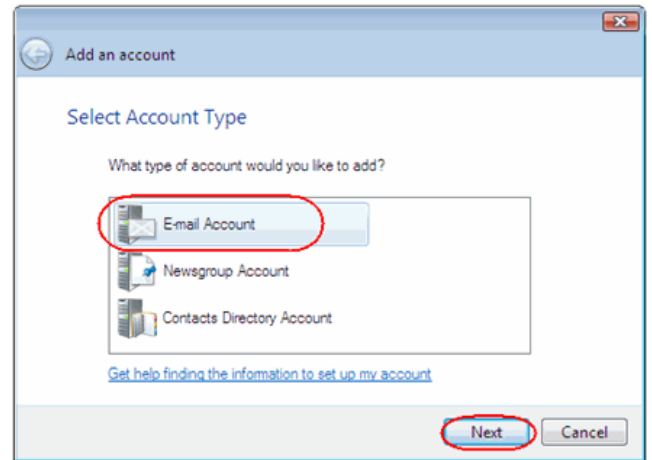
Step 2

The *Accounts* window will open. Click **Add** in the top right corner.



Step 3

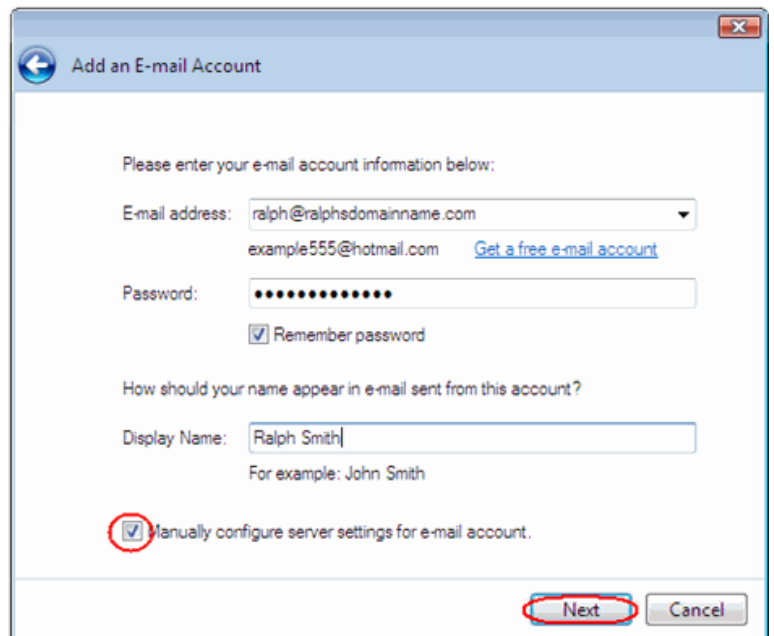
Select **E-mail account** and click **Next**.



Step 4

Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name. In the next text box, enter your mailbox password.

Finally, enter a display name. This is what most email users will see in their inboxes instead of your email address.



Check the box marked *Manually configure server settings for e-mail account*. And click **Next**.

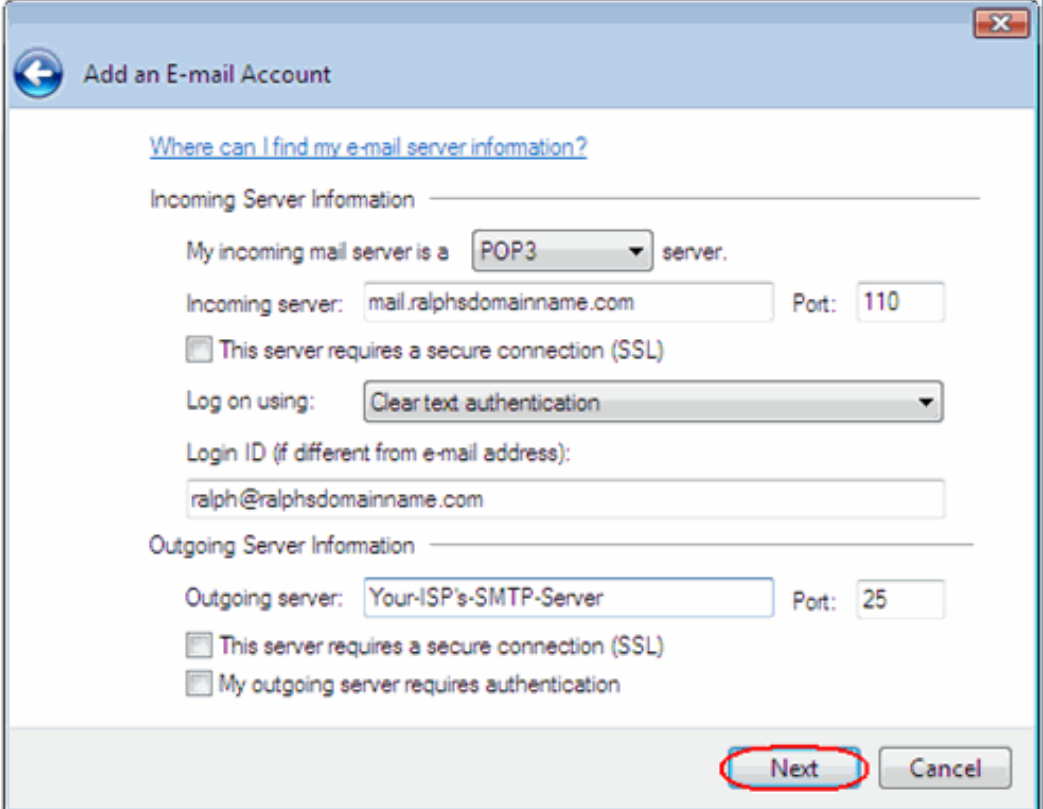
Step 5

Depending upon how you would like to connect, ensure that either **POP3** or **IMAP** are selected from the drop down list and enter the following details.

- **Incoming Server:** Enter *mail.yourdomain.com* (replacing yourdomain.com with your domain name).
- **Incoming server port:** Should be set at *110* if using POP3, and *143* if using IMAP.
- **This server required a secure connection:** Leave unchecked.
- **Log on using:** Select *Clear text authentication* from the drop down menu.
- **Logon ID:** Enter the email address of your mailbox.

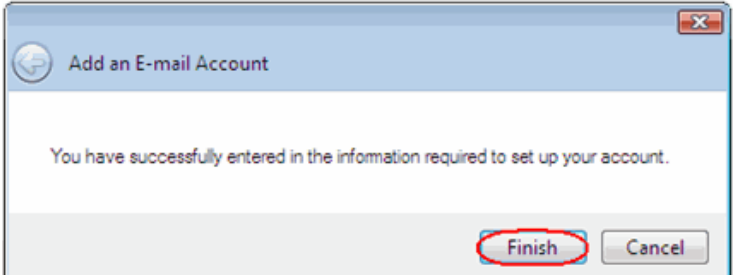
Step 6

In the Outgoing server Information section you should enter the SMTP settings as advised by your Internet Service Provider. Then click **Next**.



Step 7

Click **Finish** to set up your account, and close the new account wizard.

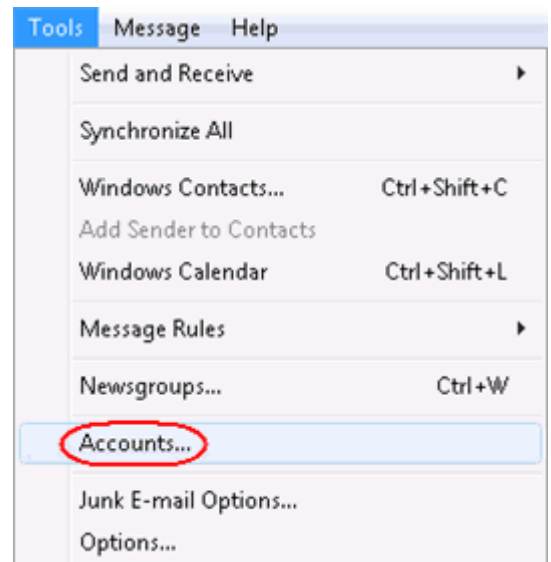


Windows Live Mail is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.

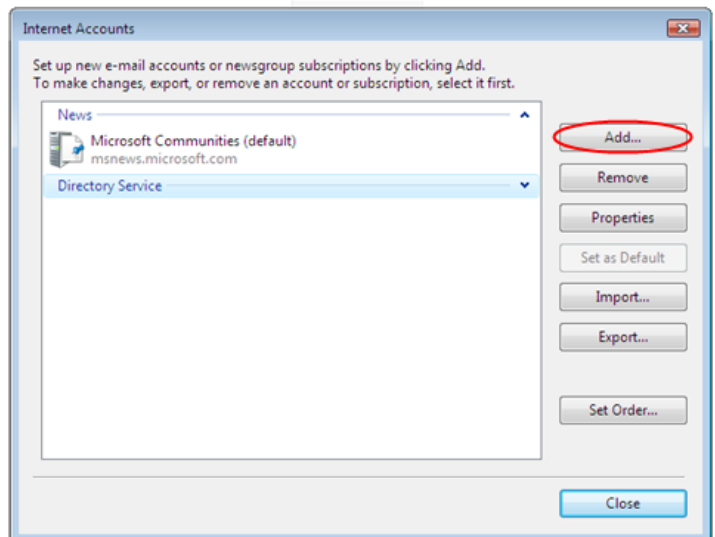
Setting up Windows Mail

Step 1 Click the Windows logo in the bottom left corner of your screen, then click **Windows Mail**.

Step 2 Windows Mail will open. Click the **Tools** menu, then click **Accounts**.



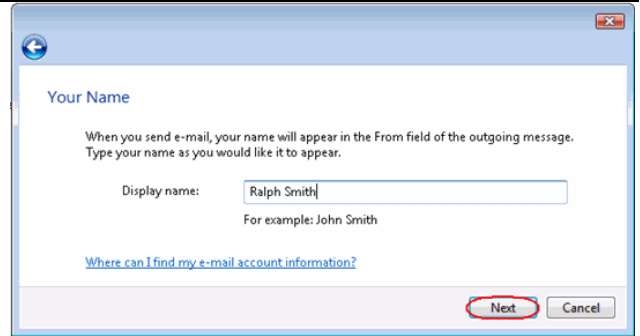
Step 3 The *Internet Accounts* window will open. Click **Add** in the top right corner. Click **Mail** in the menu that appears. This will open the *Internet Connection Wizard*.



Note: If it is the first time you have run Windows Mail on this computer, the Internet Connection Setup wizard may start automatically.

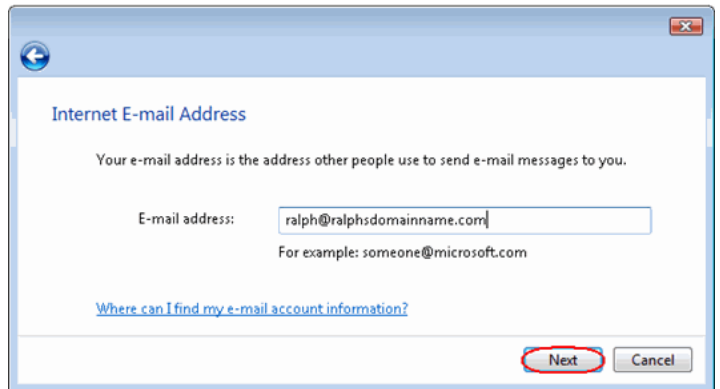
Step 4

On the first screen of the *Internet Connection Wizard*, you'll be asked to enter a display name. This is what most email users will see in their inboxes instead of your email address. Enter your name, then click **Next**.



Step 5

Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name. Then click **Next**.

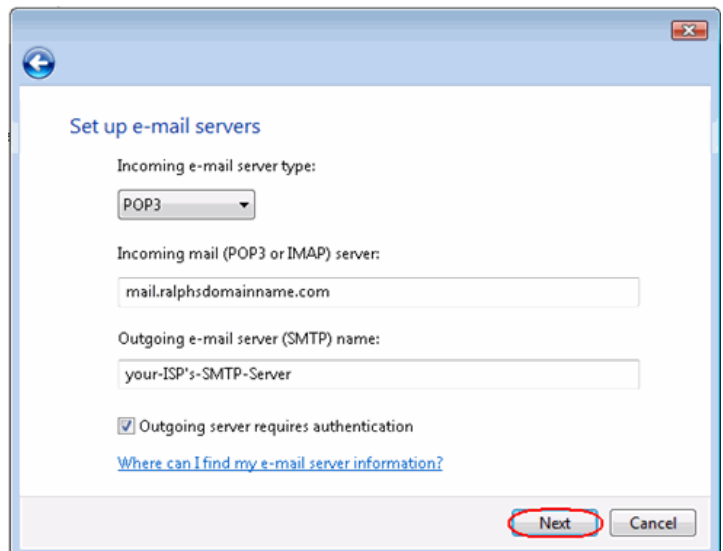


Step 6

Depending upon how you would like to connect, ensure that either **POP3** or **IMAP** are selected from the drop down list, and enter the following details.

Enter **mail.yourdomain.co.uk** (replacing yourdomain.co.uk with your domain name) in the *Incoming mail (POP3, IMAP or HTTP) server* text box.

Contact your ISP for your SMTP details and enter them in the *Outgoing mail (SMTP) server* text box.



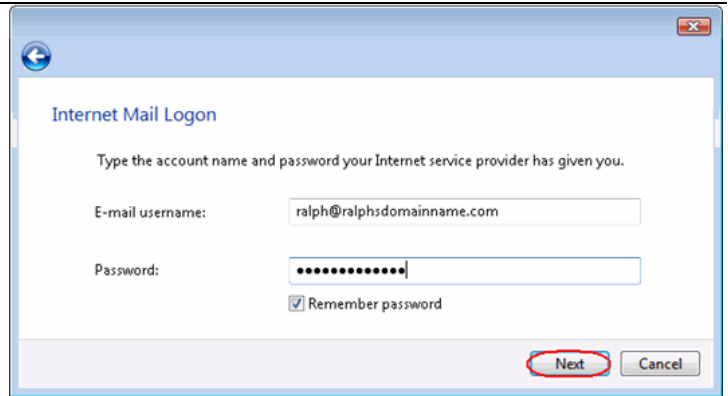
Your ISP should advice if you need any authentication settings for the outgoing server.

When you have entered your mail server names, click **Next**.

Step 7

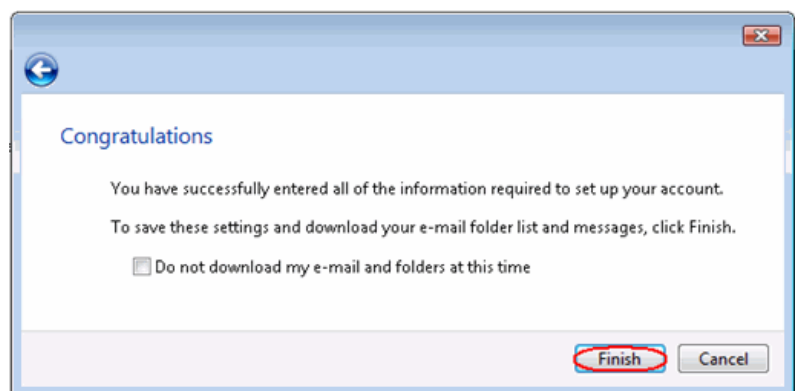
On the *Internet Mail Logon* screen, enter your full email address in the *E-mail username* text box, and your mailbox password in the *Password* text box.

When you have entered your mailbox name and password, click **Next**.



Step 8

Click **Finish** and the mailbox will be added to Windows Mail.



Step 9

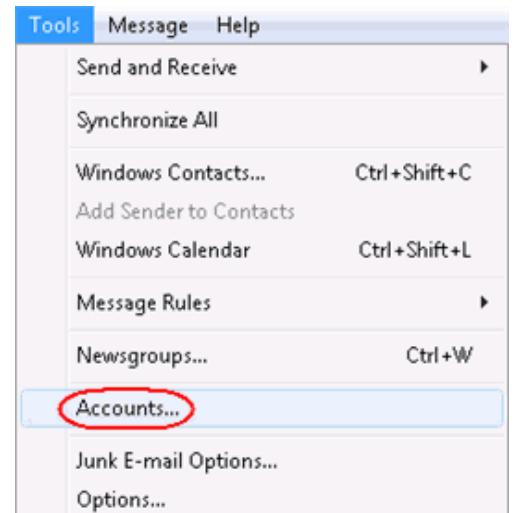
Click **Close** to close the wizard and start using your email account.

If your ISP's SMTP server requires a username and password

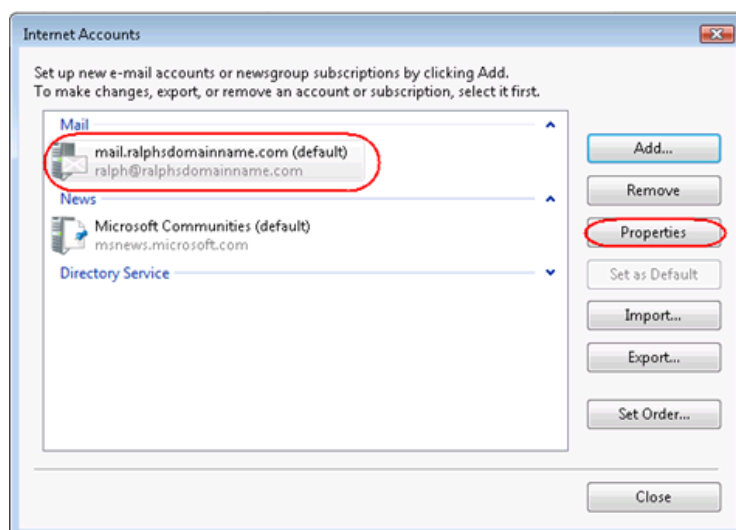
If the SMTP settings your ISP has provided you include a username and password, there are some additional steps you should take to allow you to connect to their server.

Step 10

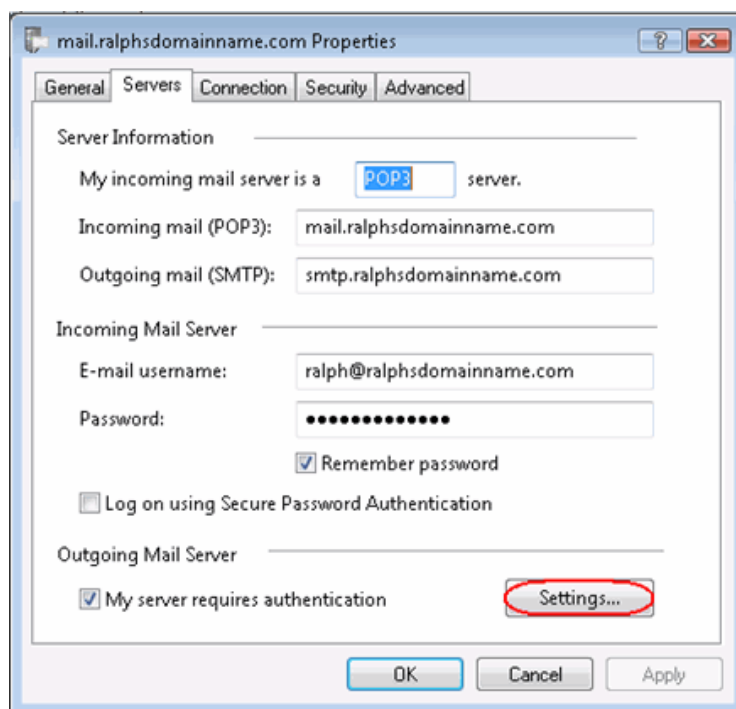
Click the **Tools** menu, then click **Accounts**.



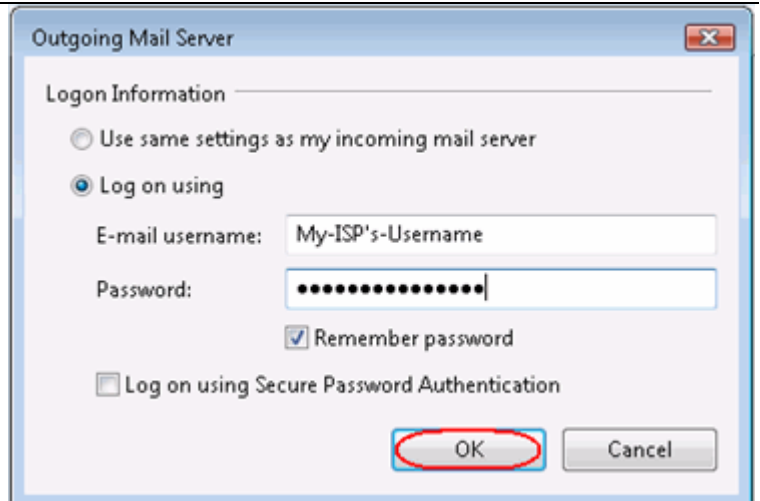
Step 11 Select your email account and click **Properties**.



Step 12 Select the *Servers* tab, check the *My server requires authentication* box, and click **Settings**.



- Step 13** Select *log on using*, enter the username and password provided by your ISP, then click **OK**, **Apply**, then **OK** again.

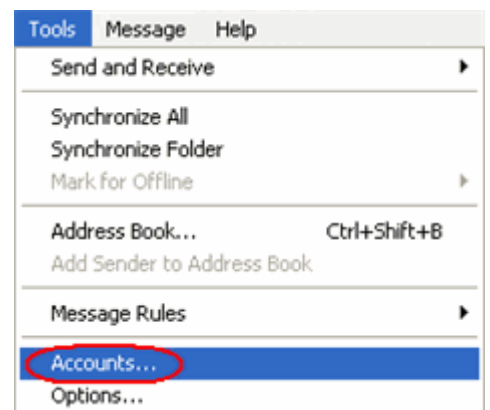


- Step 14** Click **Close** to close the wizard and start using your email account.

Windows Live is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.

Setting up Outlook Express

- Step 1** Open Outlook Express. Click the **Tools** menu, then click **Accounts**.



Step 2

The *Internet Accounts*

Accounts

window will

open. Click

Add in the

top right

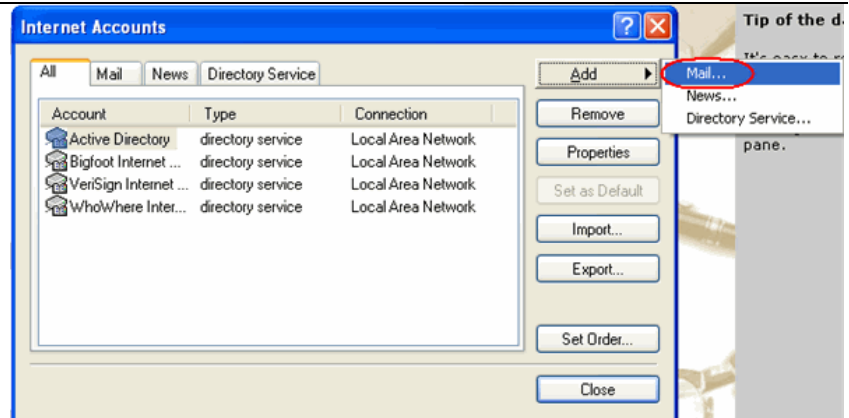
corner. Click

Mail in the

menu that

appears. This

will open the *Internet Connection Wizard*.



Note: If it is the first time you have run Outlook Express on this computer, the Internet Connection Setup wizard may start automatically.

Step 3

On the first

screen of the

Internet

Connection

Wizard, you'll be

asked to enter a

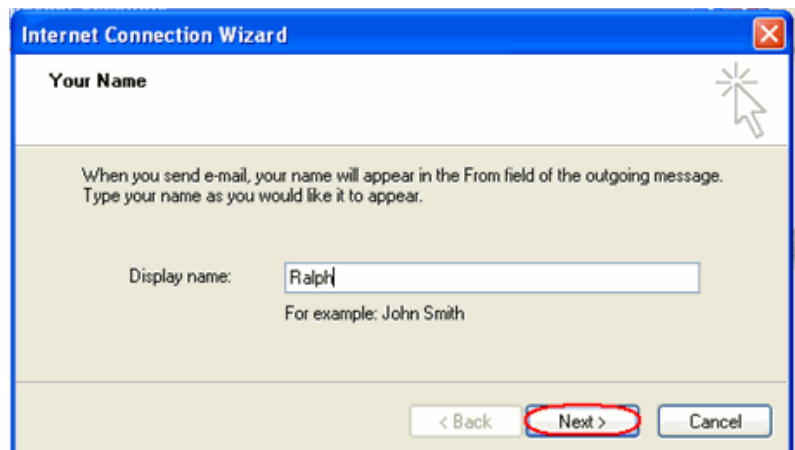
display name.

This is what most

email users will

see in their

inboxes instead of your email address. Enter your name, then click **Next**.



Step 4

Enter your full

email address.

This made up of

the mailbox name

you chose, an @

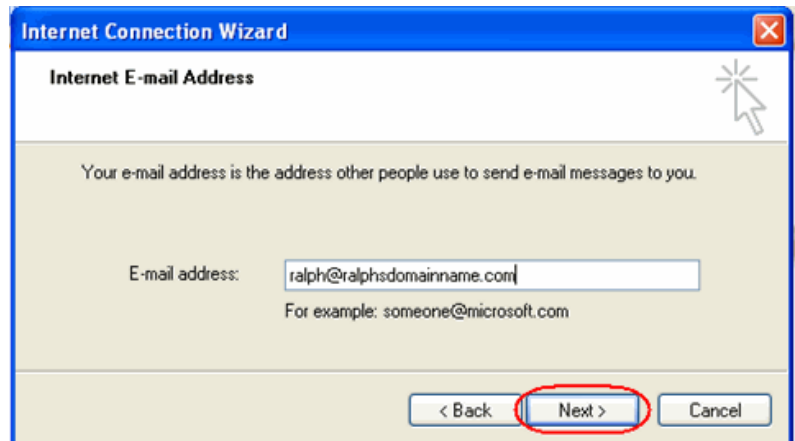
symbol and your

domain name.

When you have

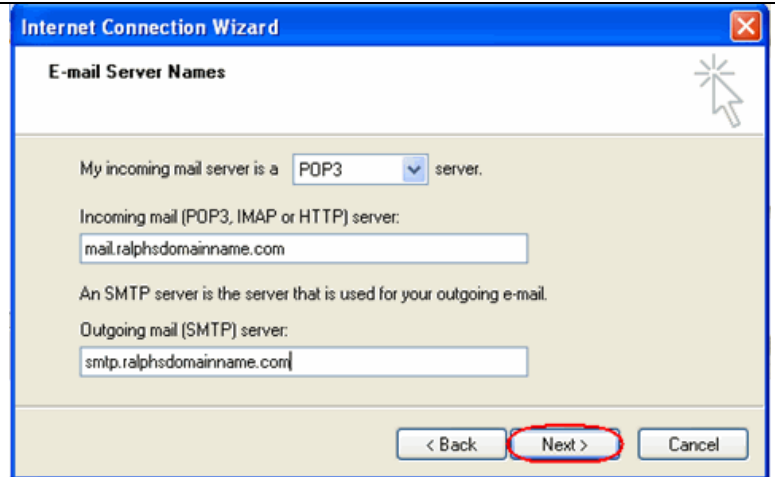
entered your

email address, click **Next**.



Step 5

Depending upon your favored connection. Select **POP3** or **IMAP** from the drop down menu.



The screenshot shows the 'Internet Connection Wizard' window with the 'E-mail Server Names' tab selected. It contains two text input fields: 'Incoming mail (POP3, IMAP or HTTP) server:' with the value 'mail.ralphsdomainname.com' and 'Outgoing mail (SMTP) server:' with the value 'smtp.ralphsdomainname.com'. A dropdown menu for 'My incoming mail server is a' is set to 'POP3'. The 'Next >' button at the bottom is circled in red.

Enter **mail.yourdomain.co.uk** (replacing yourdomain.co.uk with your domain name) in the *Incoming mail (POP3, IMAP or HTTP) server* text box.

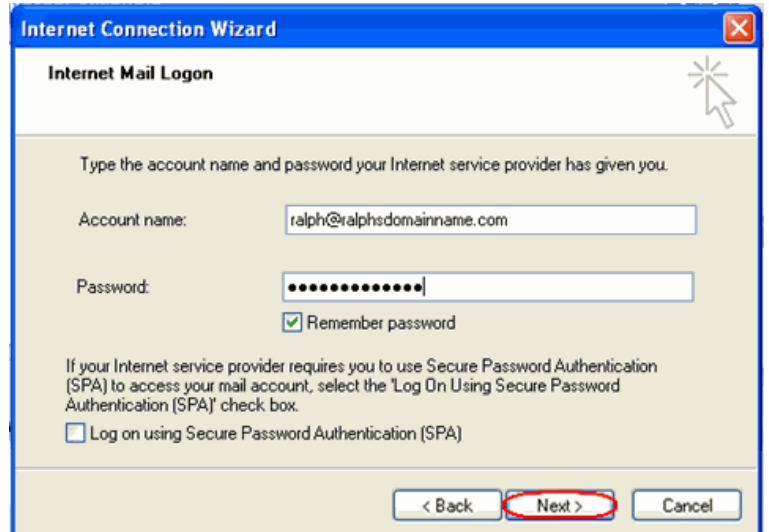
Contact your ISP for your SMTP details and enter them in the *Outgoing mail (SMTP) server* text box.

When you have entered your mail server names, click **Next**.

Step 6

On the *Internet Mail Logon* screen, enter your full email address in the *Account name* text box.

Enter the password for the mailbox in the *Password* text box.



The screenshot shows the 'Internet Connection Wizard' window with the 'Internet Mail Logon' tab selected. It contains two text input fields: 'Account name:' with the value 'ralph@ralphsdomainname.com' and 'Password:' with masked characters. There is a 'Remember password' checkbox which is checked. Below these fields, there is a section for 'Secure Password Authentication (SPA)' with a 'Log on using Secure Password Authentication (SPA)' checkbox which is unchecked. The 'Next >' button at the bottom is circled in red.

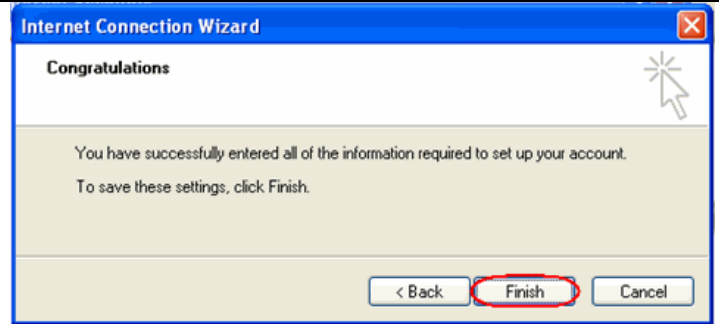
When you have entered your mailbox name and password, click **Next**.



Important: *Log on using Secure Password Authentication (SPA)* should not be checked.

Step 7

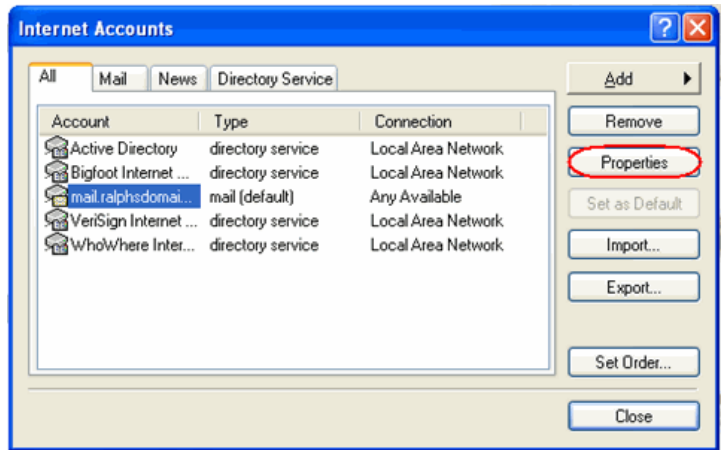
Click **Finish** and the mailbox will be added to Outlook Express.



You will be left at the *Internet Accounts* window.

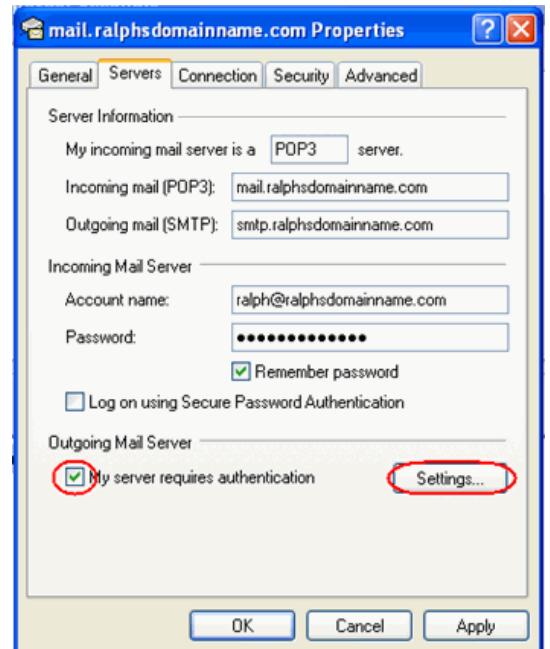
Step 8

Select the account you have just created and click **Properties**.

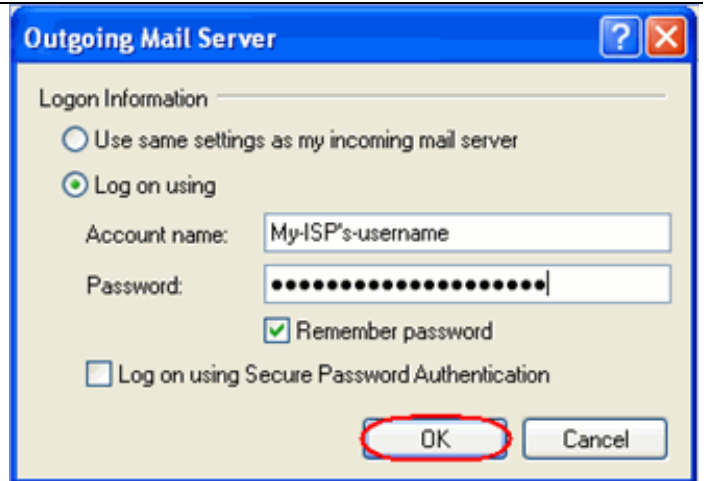


Step 9

If your ISP's SMTP server requires username and password authentication, click the *Servers* tab and ensure the **My server requires authentication** check box is selected, then click **Settings**.



- Step 10** Enter the username and password provided by your ISP in the text boxes provided and click **OK**.

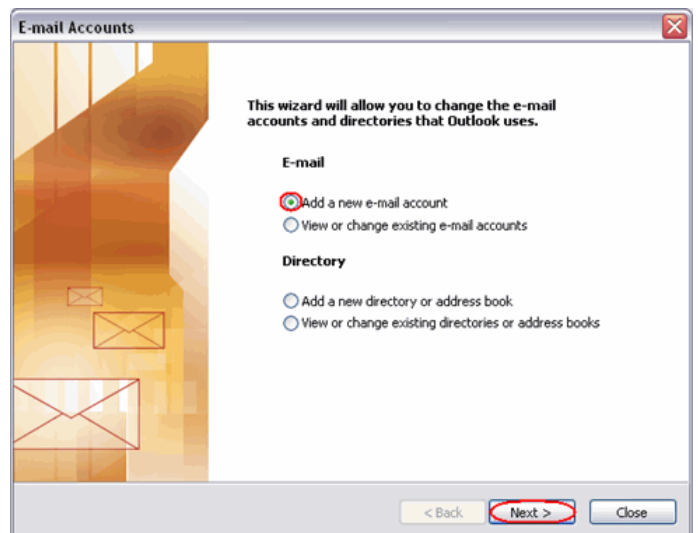


- Step 11** Finally, click **OK**, then **Close** to close the wizard. Outlook Express is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.

Setting up Outlook 2003

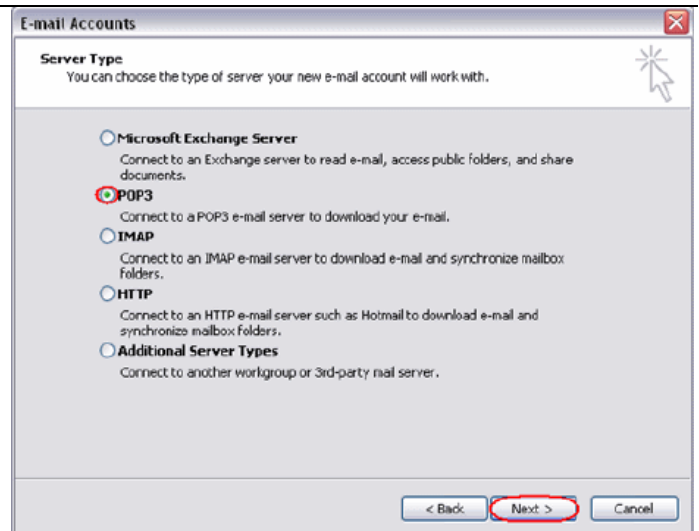
- Step 1** Open Outlook 2003, click **Tools** in the top menu, then click **E-mail Accounts**.

- Step 2** Select **Add a new e-mail account**, then click the **Next** button.



Step 3

Depending upon your favoured type of connection. Select **POP3** or **IMAP** from the list of available server types, then click **Next**.



Step 4

There is a lot of information to fill in on this next screen, let's look at each section bit by bit.

User Information

- **Your name:** This is what most email users will see in their inboxes instead of your email address. Enter your name.
- **E-mail Address:** Enter your full email address. This is made up of the mailbox name you chose, an @ symbol and your domain name.
ralph@ralphsdomainname.com for example.

Server Information

- **Incoming mail server:** Enter *mail.yourdomain.com* (replacing yourdomain.com with your domain name)
- **Outgoing mail server (SMTP):** Enter the SMTP server provided to you by your ISP.

Login Information

- **User Name:** Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name.
- **Password:** Enter the password you chose for the mailbox.
- **Remember password:** Check this box.
- **Log on using secure password authentication (SPA):** Leave unchecked.

Once complete, the screen should look similar to the following:

The screenshot shows the 'E-mail Accounts' wizard window. The title bar says 'E-mail Accounts'. Below the title bar, it says 'Internet E-mail Settings (POP3)' and 'Each of these settings are required to get your e-mail account working.' The window is divided into four sections: 'User Information', 'Server Information', 'Logon Information', and 'Test Settings'. In 'User Information', 'Your Name' is 'Ralph' and 'E-mail Address' is 'r@ralphsdomainname.com'. In 'Server Information', 'Incoming mail server (POP3)' is 'ail.ralphsdomainname.com' and 'Outgoing mail server (SMTP)' is 'Your-ISP's-SMTP-Server'. In 'Logon Information', 'User Name' is 'r@ralphsdomainname.com' and 'Password' is masked with asterisks. There is a checked box for 'Remember password' and an unchecked box for 'Log on using Secure Password Authentication (SPA)'. In 'Test Settings', there is a text box with a recommendation to test the account and a 'Test Account Settings ...' button. At the bottom right is a 'More Settings ...' button. At the bottom of the window are '< Back', 'Next >', and 'Cancel' buttons.

If your ISP's SMTP server does not require a username and password, click **Next**, then the **Finish** button to complete the wizard.

Step 8 (optional)

If your ISP's SMTP server requires a username and password click **More Settings**.

The screenshot shows the 'Internet E-mail Settings' wizard window, specifically the 'Outgoing Server' tab. The 'General' tab is selected. The 'Outgoing Server' section has a checked box for 'My outgoing server (SMTP) requires authentication'. Below this are two radio buttons: 'Use same settings as my incoming mail server' (unchecked) and 'Log on using' (checked). Under 'Log on using', there are text boxes for 'User Name' (containing 'Your-ISP's-Username') and 'Password' (masked with asterisks). There is a checked box for 'Remember password' and an unchecked box for 'Log on using Secure Password Authentication (SPA)'. At the bottom right are 'OK' and 'Cancel' buttons.

Step 9 (optional)

Check the boxes marked *My outgoing server (SMTP) requires authentication* and *Log on using*, enter your ISP's username and password in the text boxes provided, then click **OK**.

Step 10 (optional)

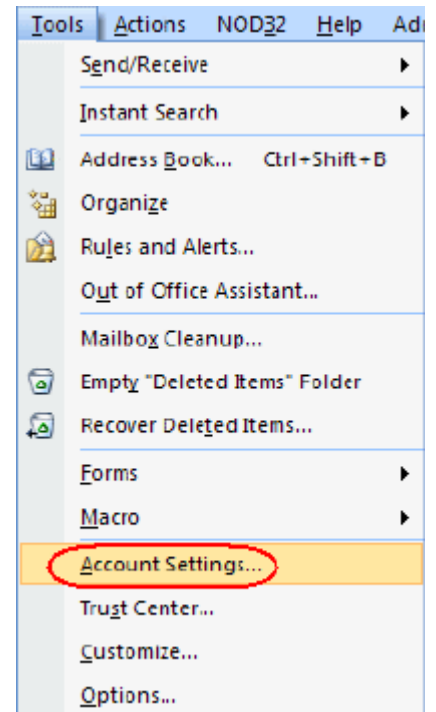
Click the **Next** button, then the **Finish** button.

Outlook 2003 is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.

Setting up Outlook 2007

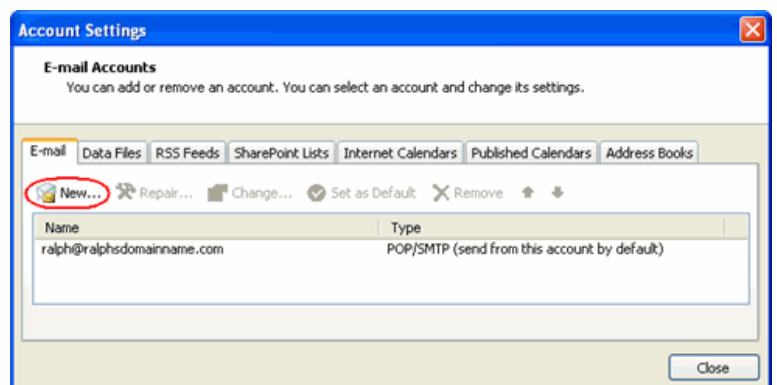
Step 1

Open Outlook 2007, click **Tools** in the top menu, then click **Account Settings**.



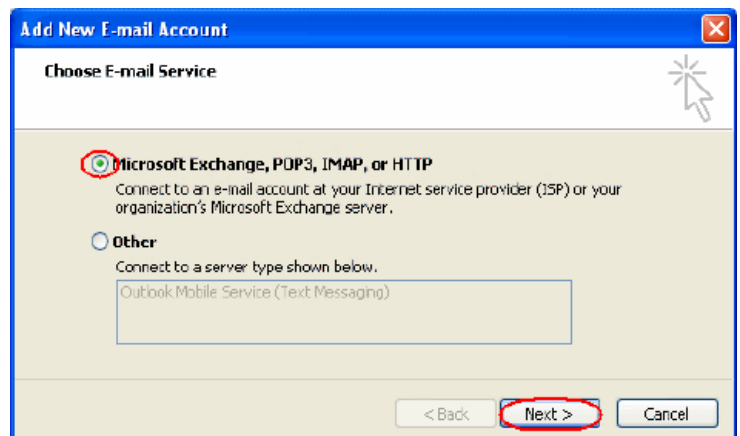
Step 2

Select the *E-mail* tab and click **New**.

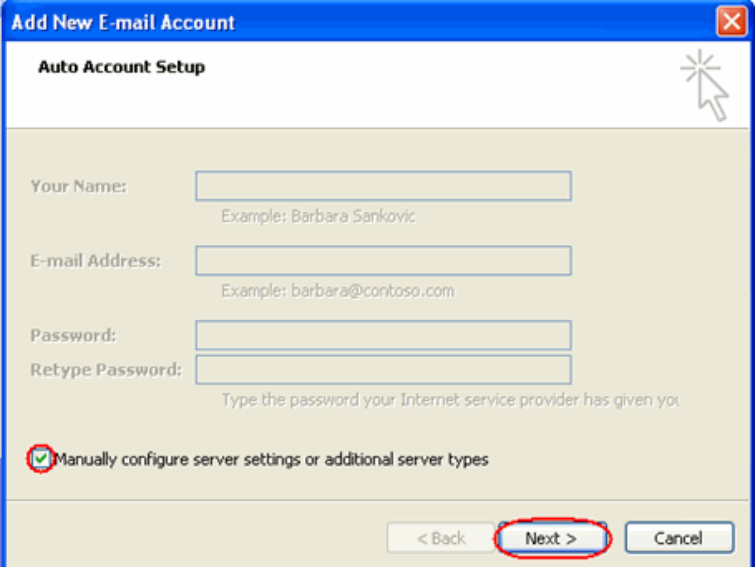


Step 3

Check the box marked *Microsoft Exchange, POP3, IMAP, or HTTP* and click **Next**.

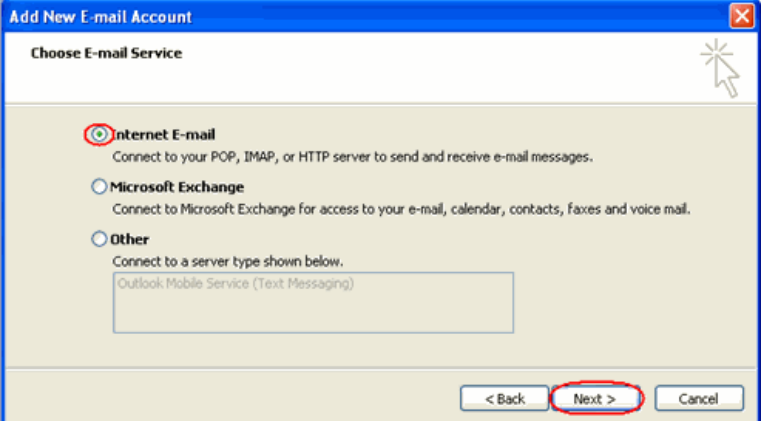


- Step 4** Select *Manually* configure server settings of additional server types and click **Next**



The screenshot shows the 'Add New E-mail Account' window with the 'Auto Account Setup' tab. It contains fields for 'Your Name', 'E-mail Address', 'Password', and 'Retype Password'. Below these fields, the option 'Manually configure server settings or additional server types' is selected, indicated by a red circle around the checkbox. At the bottom right, the 'Next >' button is circled in red.

- Step 5** Select **Internet E-mail** and click next.



The screenshot shows the 'Add New E-mail Account' window with the 'Choose E-mail Service' tab. It lists three options: 'Internet E-mail' (selected with a red circle around the radio button), 'Microsoft Exchange', and 'Other'. Below the 'Other' option, there is a text box containing 'Outlook Mobile Service (Text Messaging)'. At the bottom right, the 'Next >' button is circled in red.

- Step 6** There is a lot of information to fill in on this next screen, let's look at each section bit by bit.

User Information

- **Your name:** This is what most email users will see in their inboxes instead of your email address. Enter your name.
- **E-mail Address:** Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name, ralph@ralphsdomainname.com for example.

Server Information

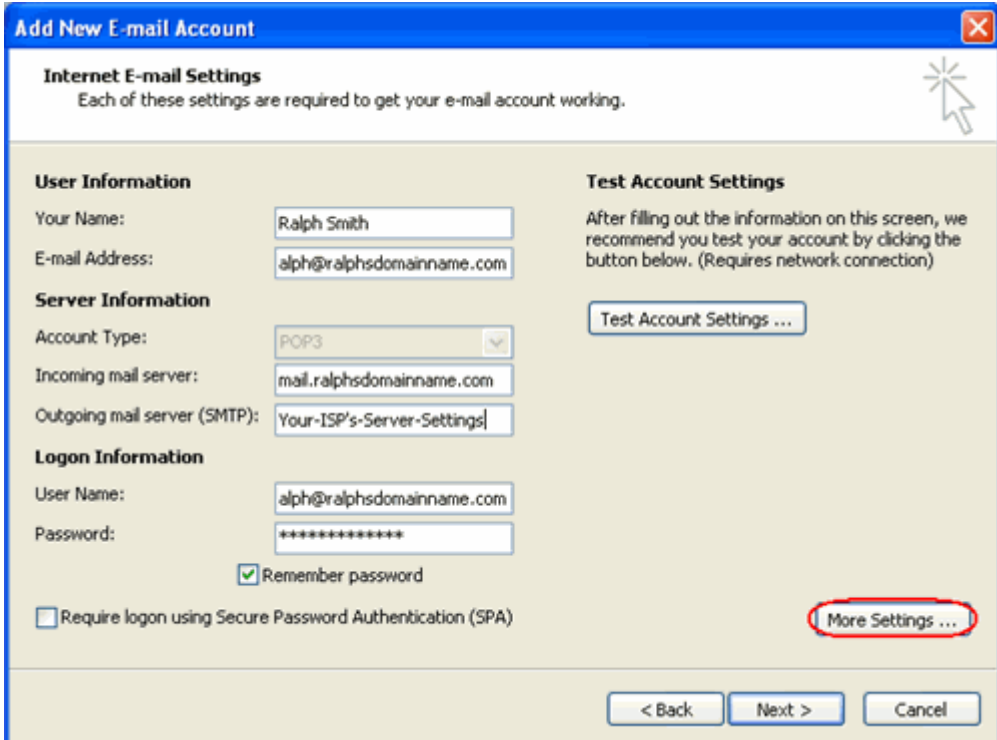
- **Account type:** Depending upon your favoured type of connection. Select **POP** or **IMAP** from the drop down menu.

- **Incoming mail server:** Enter *mail.yourdomain.com* (replacing yourdomain.com with your domain name)
- **Outgoing mail server (SMTP):** Enter the SMTP server name provided by your Internet service provider.

Login Information

- **User Name:** Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name.
- **Password:** Enter the password you chose for the mailbox.
- **Remember password:** Check this box.
- **Require logon using Secure Password Authentication (SPA):** Leave unchecked.

Once complete, the screen should look similar to the following.

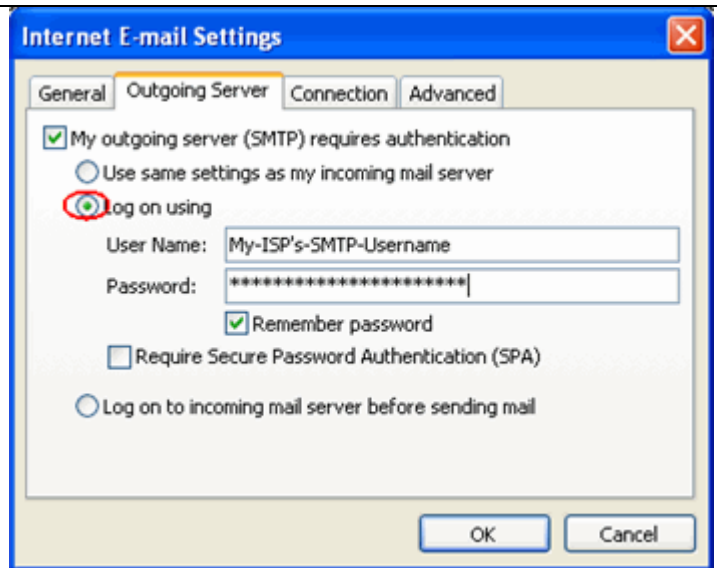


The screenshot shows a window titled "Add New E-mail Account" with a close button in the top right. Below the title bar is a section "Internet E-mail Settings" with a note: "Each of these settings are required to get your e-mail account working." The window is divided into two main columns. The left column contains three sections: "User Information" with fields for "Your Name:" (containing "Ralph Smith") and "E-mail Address:" (containing "alph@ralphsdomainname.com"); "Server Information" with a dropdown for "Account Type:" (set to "POP3"), and fields for "Incoming mail server:" (containing "mail.ralphsdomainname.com") and "Outgoing mail server (SMTP):" (containing "Your-ISP's-Server-Settings"); and "Logon Information" with fields for "User Name:" (containing "alph@ralphsdomainname.com") and "Password:" (containing "*****"), a checked checkbox for "Remember password", and an unchecked checkbox for "Require logon using Secure Password Authentication (SPA)". The right column is titled "Test Account Settings" and contains the text: "After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)" and a button labeled "Test Account Settings ...". At the bottom right of the form area, a button labeled "More Settings ..." is circled in red. At the bottom of the window are three buttons: "< Back", "Next >", and "Cancel".

Once you have entered the required information, click **More Settings**.

Step 11

If you have been provided a username and password with your ISP's SMTP server, Click the *Outgoing Server* tab and check **My outgoing server (SMTP) requires authentication**. Select *Log on using* and enter your ISP's username and password in the text boxes provided.



Step 12

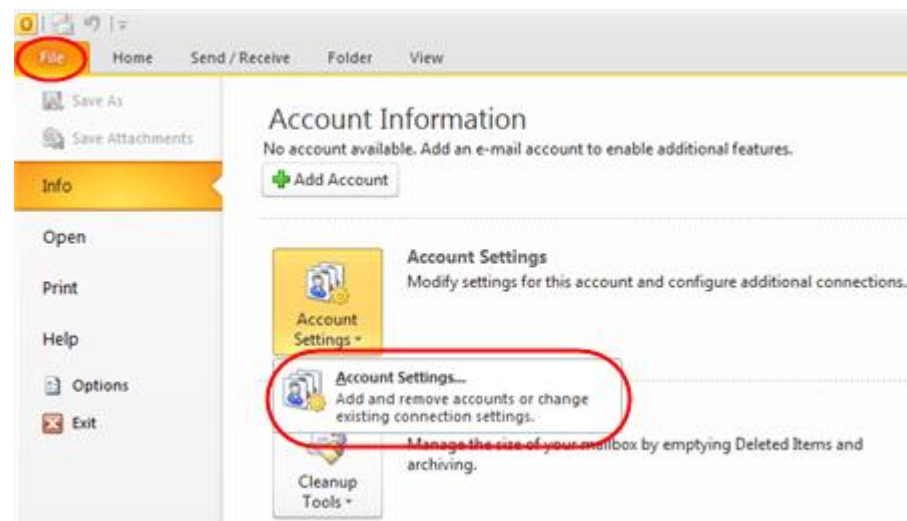
Click **OK**, click the **Next** button, then click the **Finish** button.

Outlook 2007 is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.

Set up Outlook 2010

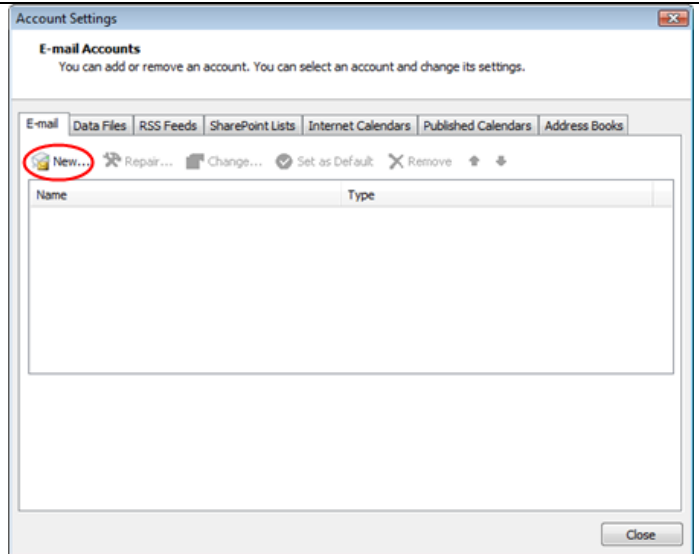
Step 1

Open Outlook 2010, click **File** and then click **Account Settings**.

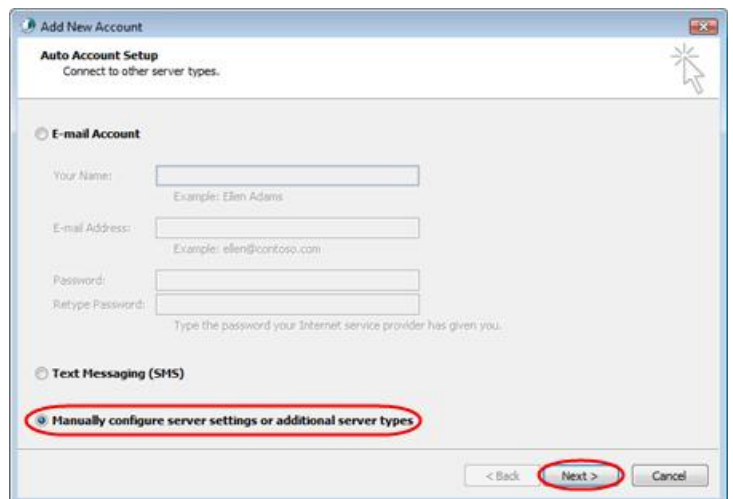


Starter Mailbox set up guide

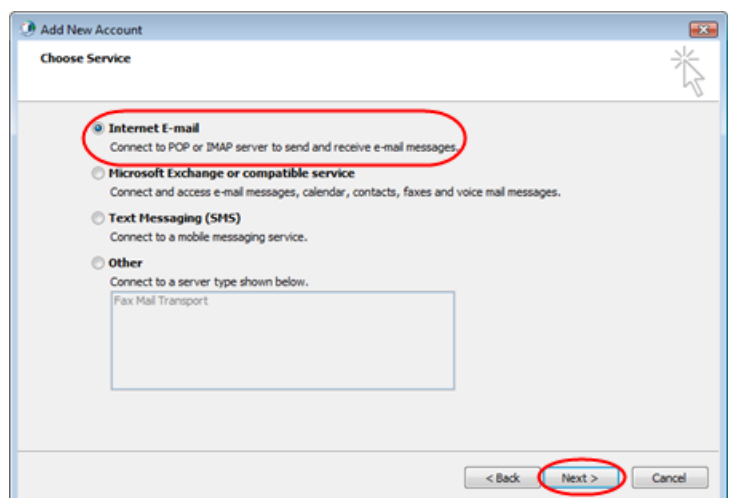
- Step 2** Select the *E-mail* tab and click **New**.



- Step 3** Select *Manually configure server settings or additional server types* and click **Next**.



- Step 4** Select **Internet E-mail** and click **Next**.



- Step 5** There is a lot of information to fill in next, so let's look at each section bit by bit.

User Information

- **Your name:** This is what most email users will see in their inboxes instead of your email address. Enter your name
- **E-mail Address:** Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name, ralph@ralphsdomainname.com for example.

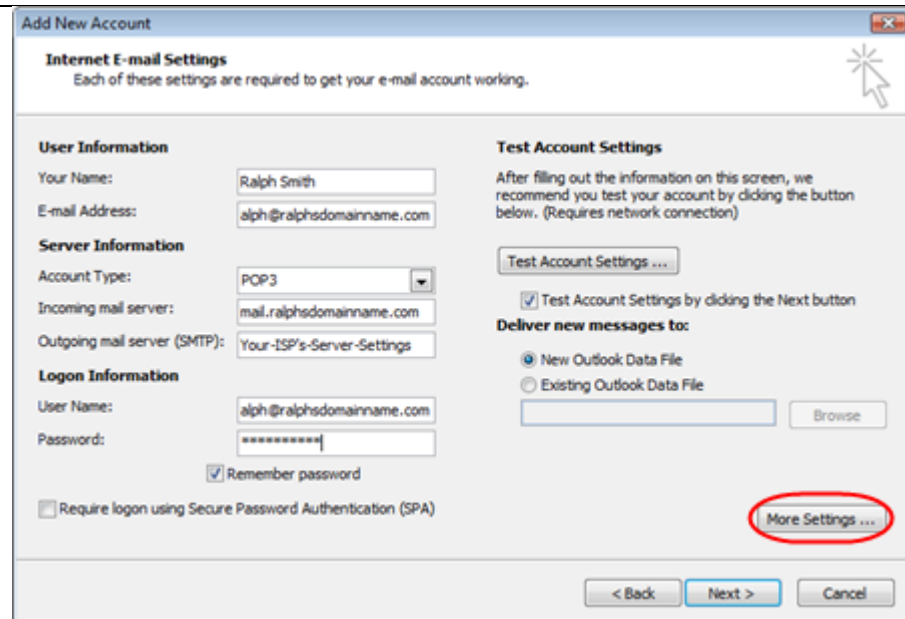
Server Information

- **Account type:** Depending upon your favoured type of connection, select either **POP** or **IMAP** from the drop down menu.
- **Incoming mail server:** Enter *mail.yourdomain.com* (replacing yourdomain.com with your domain name)
- **Outgoing mail server (SMTP):** Enter the SMTP server provided to you by your ISP.

Login Information

- **User Name:** Enter your full email address. This made up of the mailbox name you chose, an @ symbol and your domain name.
- **Password:** Enter the password you set up when you created the mailbox within your control panel.
- **Remember password:** Check this box.
- **Require logon using Secure Password Authentication (SPA):** Leave unchecked.

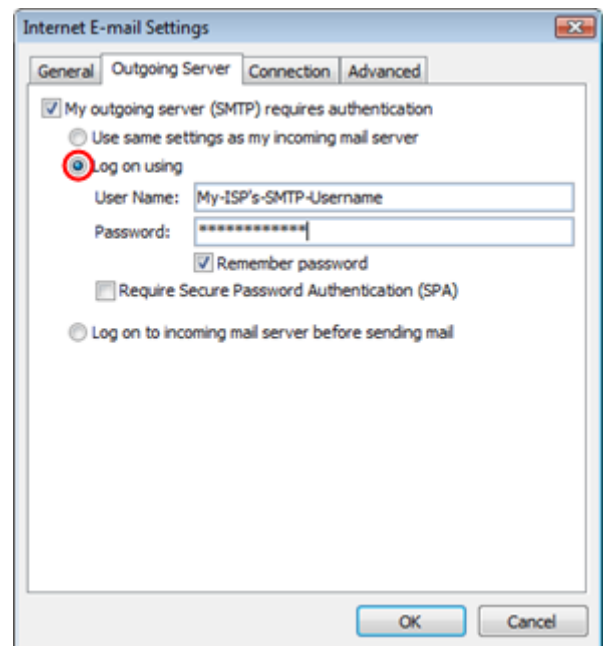
Once complete, the screen should look similar to the following:



Once you have entered all the information required, click **More Settings**.

Step 6

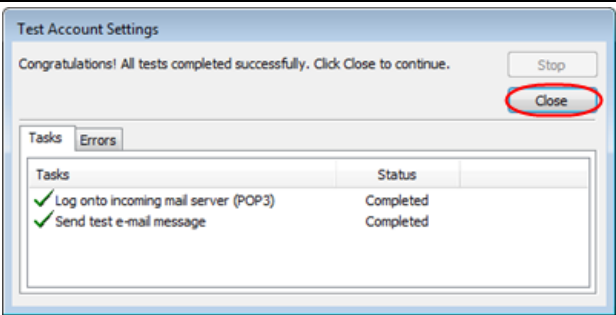
If you have been provided a username and password with your ISP's SMTP server, Click the *Outgoing Server* tab and check **My outgoing server (SMTP) requires authentication**. Select *Log on using* and enter your ISP's username and password in the text boxes provided.



Step 7

Click **OK**, and then **Next** and Outlook will test the connection.

Step 8 When the test is complete click **Close**, and then click Finish to close the wizard.



Setting up Thunderbird

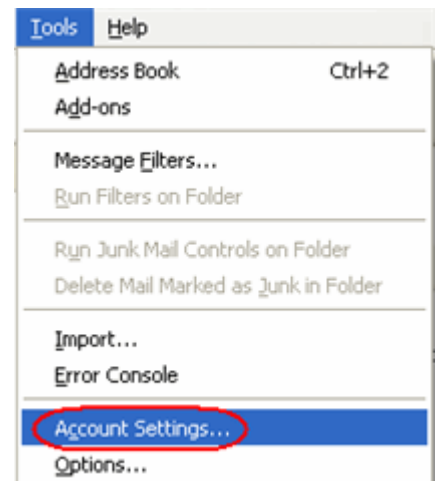
Step 1 Open Thunderbird.



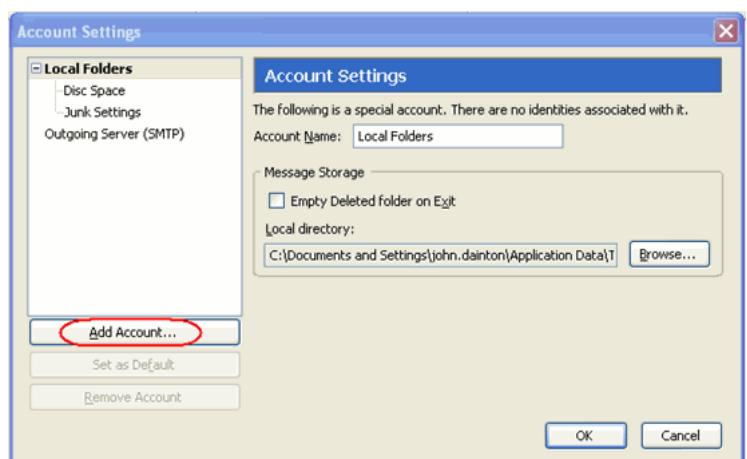
Note: You may be asked if you want to import settings from other email software, such as Outlook Express. This guide shows you how to set up a new mailbox from scratch.

Step 2 The *Account Wizard* will open, if you don't have any other mailboxes set up in Thunderbird.

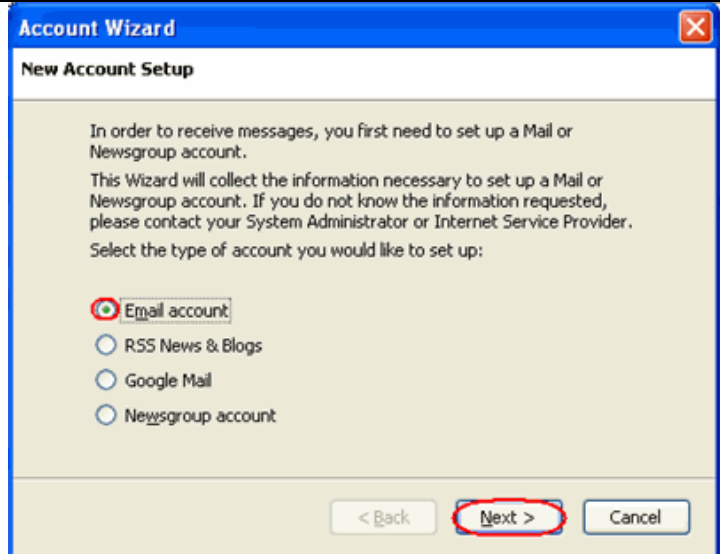
If the wizard does not open automatically, click **Account Settings** in the *Tools* menu.



Step 3 Click the **Add Account** button.

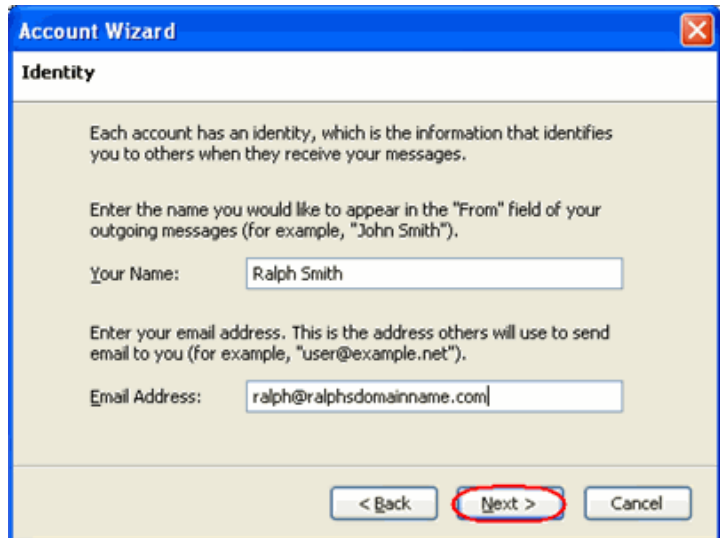


- Step 4** Select the **Email** **account** radio button, then click **Next**.



The screenshot shows the 'Account Wizard' window with the 'New Account Setup' tab selected. The text inside explains that a Mail or Newsgroup account is needed to receive messages. It then asks the user to select the type of account. The 'Email account' radio button is selected and highlighted with a red circle. Below it are three unselected radio buttons: 'RSS News & Blogs', 'Google Mail', and 'Newsgroup account'. At the bottom right, the 'Next >' button is highlighted with a red circle, along with 'Back' and 'Cancel' buttons.

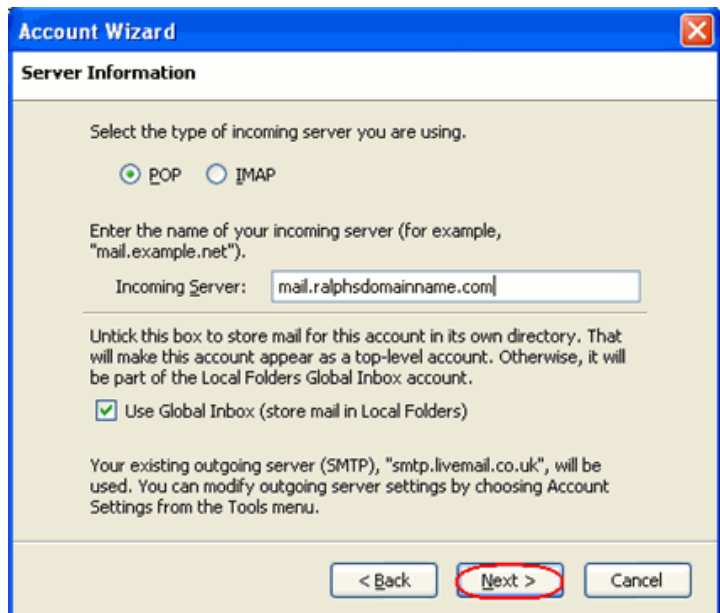
- Step 5** Enter your name in the *Your Name* text-box. This is what most people will see when you send them an email. Then enter your email address in the *Email Address* text-box, and click the **Next** button.



The screenshot shows the 'Account Wizard' window with the 'Identity' tab selected. It explains that each account has an identity. It then asks for the name to appear in the 'From' field. The 'Your Name' text box contains 'Ralph Smith'. Below that, it asks for the email address. The 'Email Address' text box contains 'ralph@ralphsdomainname.com'. At the bottom right, the 'Next >' button is highlighted with a red circle, along with 'Back' and 'Cancel' buttons.

- Step 6** Depending upon your favoured connection type, check **POP** or **IMAP** as the incoming server type.

Enter your mail server in *Incoming Server* text-box. This is your domain name with "mail." added to the front. For example mail.yourdomain.com

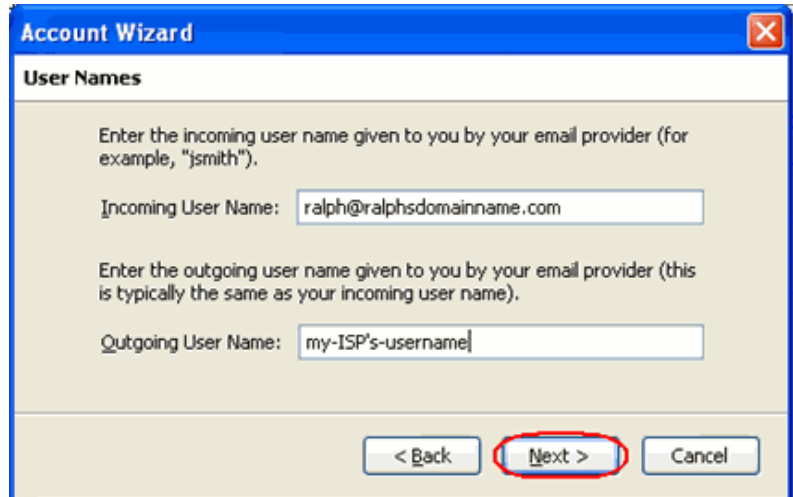


The screenshot shows the 'Account Wizard' window with the 'Server Information' tab selected. It asks for the type of incoming server. The 'POP' radio button is selected and highlighted with a red circle. Below it is the 'IMAP' radio button. Then it asks for the name of the incoming server. The 'Incoming Server' text box contains 'mail.ralphsdomainname.com'. Below that, there is a checkbox labeled 'Use Global Inbox (store mail in Local Folders)' which is checked. At the bottom right, the 'Next >' button is highlighted with a red circle, along with 'Back' and 'Cancel' buttons.

Then click **Next**.

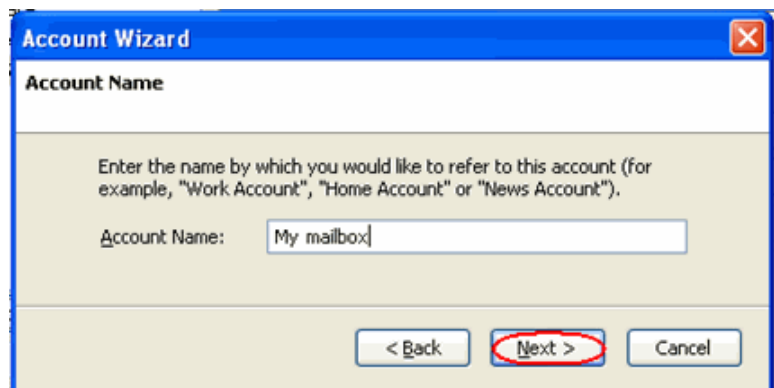
Step 8 Enter your ISP's outgoing SMTP server address in the *Outgoing Server* text-box, then click **Next**.

Step 9 Enter your full email address in the *Incoming User Name* and the username supplied by your ISP in the *Outgoing User name* text-boxes. Then click **Next**.



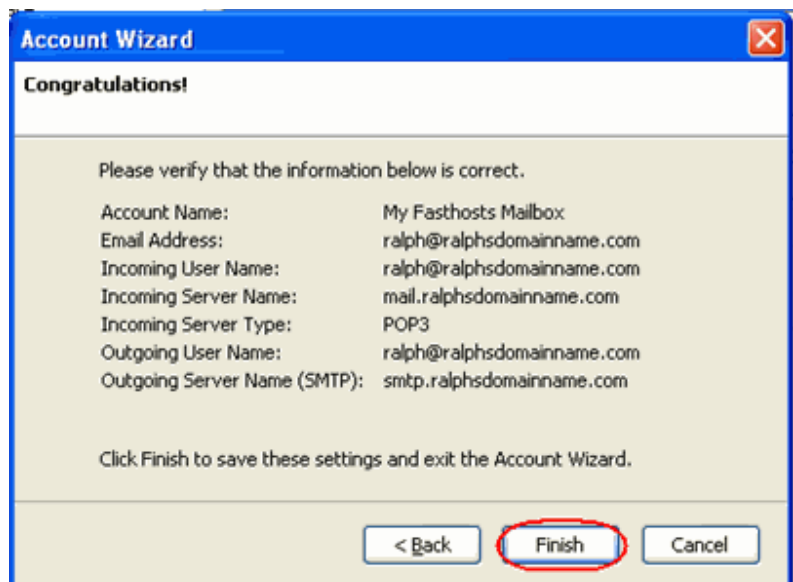
The screenshot shows the 'Account Wizard' window with the 'User Names' tab selected. It contains two text input fields: 'Incoming User Name' with the value 'ralph@ralphsdomainname.com' and 'Outgoing User Name' with the value 'my-ISP's-username'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is circled in red.

Step 11 Use the *Account Name* text-box to enter the name you want to use to identify this account, then click **Next**. This name will only be visible to you.



The screenshot shows the 'Account Wizard' window with the 'Account Name' tab selected. It contains one text input field labeled 'Account Name' with the value 'My mailbox'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is circled in red.

Step 12 Confirm the details you have entered, click **Finish**, then click **OK** to close the *Account Settings* window.



The screenshot shows the 'Account Wizard' window with the 'Congratulations!' tab selected. It displays a list of account details for verification: Account Name (My Fasthosts Mailbox), Email Address (ralph@ralphsdomainname.com), Incoming User Name (ralph@ralphsdomainname.com), Incoming Server Name (mail.ralphsdomainname.com), Incoming Server Type (POP3), Outgoing User Name (ralph@ralphsdomainname.com), and Outgoing Server Name (SMTP) (smtp.ralphsdomainname.com). Below the list, it says 'Click Finish to save these settings and exit the Account Wizard.' At the bottom, there are three buttons: '< Back', 'Finish', and 'Cancel'. The 'Finish' button is circled in red.

Thunderbird is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.

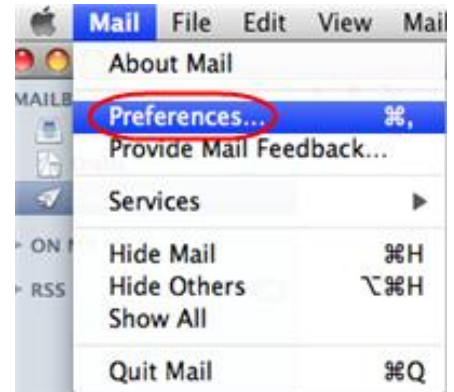
Setting up Mac Mail

Step 1

Open Mac Mail.

Step 2

Click **Preferences** from the **Mail** menu.



Step 3

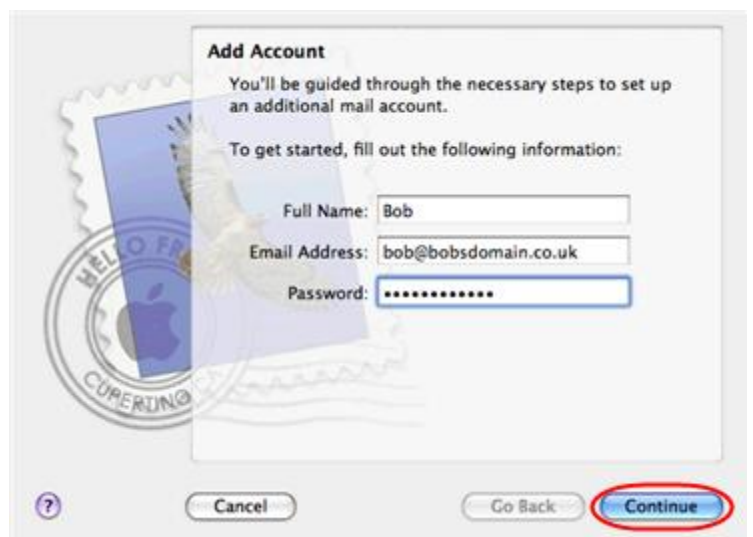
Click the **Create an account** button to open the *Add Account* wizard. This is located under the Accounts list, on the bottom-left of the window.



Step 4

Enter your name in the *Full Name* text-box. This is what most people will see when you send them an email. Type your email address in the *Email Address* text-box.

Enter the password for the mailbox in the *Password* text box.




Click the **Continue** button.

Step 5

On the *Incoming Mail Server* page, enter the following information:

- **Account Type:** Depending upon your favoured type of connection. Select **POP** or **IMAP** from the drop down menu.

- **Description:** Enter a name for this account so you can identify it. This is only visible to you.
- **Incoming Mail Server:** Enter *mail.yourdomain.com* (replacing yourdomain.com with your own domain name).
- **User Name:** Enter your full email address.
- **Password:** Enter the password for the mailbox.

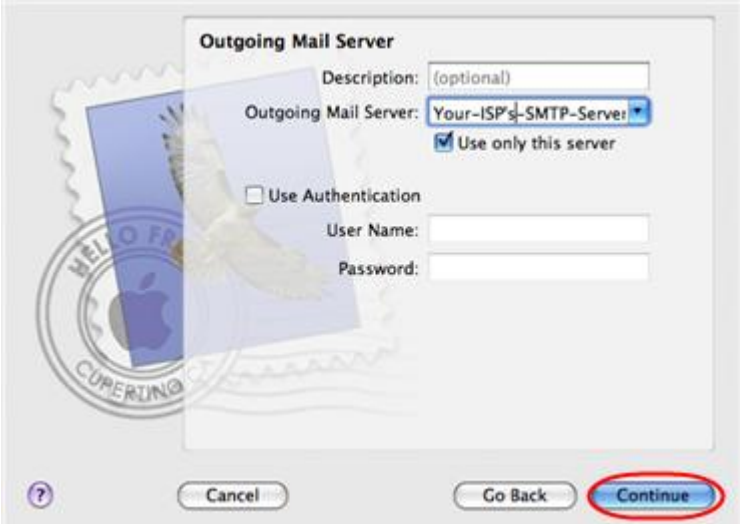
A screenshot of the 'Incoming Mail Server' setup window. The window has a light gray background with a faint watermark of an Apple logo and the text 'HELLO FROM CUPERTINO'. The title bar says 'Incoming Mail Server'. There are four input fields: 'Account Type' with a dropdown menu showing 'POP', 'Description' with the text 'Bobs Email', 'Incoming Mail Server' with the text 'mail.bobsdomain.co.uk', and 'User Name' with the text 'bob@bobsdomain.co.uk'. The 'Password' field is masked with dots. At the bottom, there are three buttons: a question mark icon, 'Cancel', and 'Go Back'. The 'Continue' button is highlighted with a red circle.

Click the **Continue** button when you are done.

Step 6

On this screen you should enter the SMTP settings as advised by your Internet Service Provider.

Click **Continue** when you have filled out this information.

A screenshot of the 'Outgoing Mail Server' setup window. The window has a light gray background with a faint watermark of an Apple logo and the text 'HELLO FROM CUPERTINO'. The title bar says 'Outgoing Mail Server'. There are four input fields: 'Description' with the text '(optional)', 'Outgoing Mail Server' with a dropdown menu showing 'Your-ISP's-SMTP-Server', and 'User Name' and 'Password' fields. There is a checkbox labeled 'Use Authentication' which is unchecked. Below the 'Outgoing Mail Server' dropdown, there is a checkbox labeled 'Use only this server' which is checked. At the bottom, there are three buttons: a question mark icon, 'Cancel', and 'Go Back'. The 'Continue' button is highlighted with a red circle.

Step 7

If your ISP's outgoing server requires an SSL connection, select

Starter Mailbox set up guide

this option here and click **Continue**



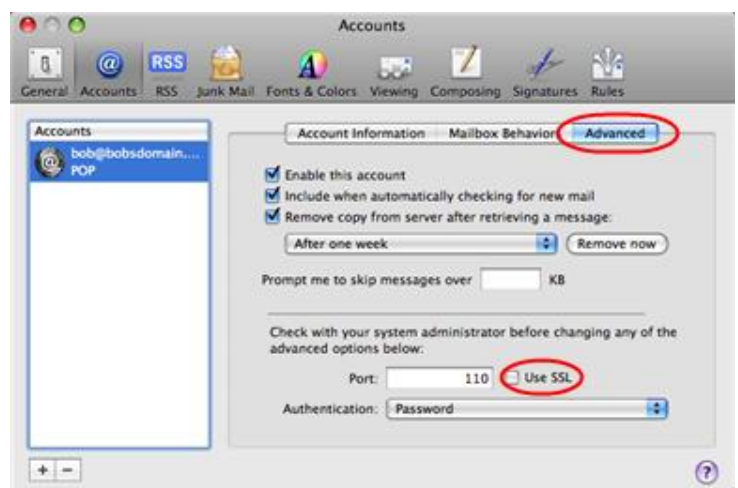
Step 8

Confirm the details you have filled out, and click the **Create** button.



Step 9

On the *Accounts* window, select the *Advanced* tab, then uncheck the option **Use SSL**.



Mac Mail is now configured to receive email from your Starter mailbox and send email through your ISP's mail server.